

**DOMESTIC VIOLENCE PROGRAM**

# **Become a Hotline Volunteer!**

**Domestic violence is a leading  
cause of homelessness. Get  
involved & Help save a life.**

**FOR MORE INFO OR TO APPLY, CONTACT:**

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# GET INVOLVED

## Hotline/ Front Desk

### Position:

- Help our office run smoothly by volunteering at our front desk, welcoming clients and guests into the office.
- Answer calls on our 24-Hour Hotline, offer supportive listening, guide callers through safety planning, give community referrals, information, and keep a call log.
- Answer business calls and transfer to appropriate extensions and voicemail.
- Supporting and helping our residential clients with referrals and information.
- Additional opportunities may include assistance with domestic violence support groups.

### Time Commitment:

Minimum 4 hours per week between the hours of 8:30 AM and 8:30 PM. Six months - One year commitment.

### Skills Needed:

Sensitivity to and concern for women and children in crisis; maturity and good judgment; strong interpersonal skills; ability to listen without judging or advising; dependability; ability to handle more than one task at a time.

### Training Required:

All direct service volunteers are required to complete our comprehensive domestic violence training.